

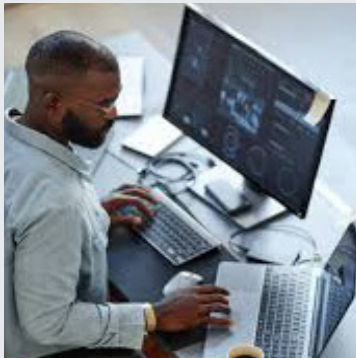
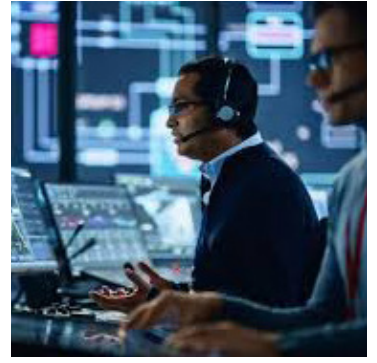


# Essential IT Services Guide

**Streamlined Solutions for Your  
Business IT Needs**

# PC Computing & Consulting

PC Computing & Consulting, with over 20 years of experience, provides tailored IT services for small to medium-sized Australian businesses. Our expertise includes cyber security, cloud services, and communication, ensuring robust, secure, and efficient IT solutions.



## Two Decades of IT Excellence

Our journey began in 2000 with a commitment to address the IT challenges of small businesses. Originating from our roots in a family business, we have expanded our expertise to provide cost-effective, scalable solutions across various industries. Our team's diversity, high retention rates, and strong commitment to customer relationships reflect our dedication to excellence and reliability in every aspect of our service.

## Commitment to Excellence & Integrity

At the heart of PC Computing & Consulting are our core values: honesty, excellence, and reliability. We believe in engaging in responsible business practices, maintaining strong partnerships, and delivering high-quality service with a personal touch. Our approach to IT solutions is not just about technology; it's about building lasting relationships based on trust and mutual respect.



## Want To Talk?

**Email:** [support@pccomputing.com.au](mailto:support@pccomputing.com.au)

**Phone:** 08 9444 0460

**Website:** [www.pccomputing.com.au](http://www.pccomputing.com.au)

# Our Core IT Services

At PC Computing & Consulting, we understand that every business's IT needs are unique. That's why we offer a comprehensive range of services designed to cover all aspects of your IT infrastructure.

1

## Tech Support and System Setup

Our dedicated team provides end-to-end support for your computer systems. From initial setup to regular maintenance and troubleshooting, we ensure your IT infrastructure is reliable and efficient.

2

## Security Solutions

In today's digital age, security is paramount. We offer state-of-the-art cybersecurity measures to protect your data and IT systems. Our services include regular network assessments, continuous monitoring for threats, and the implementation of the latest security protocols.

3

## Internet and Connectivity

Stay connected with our bespoke internet solutions. We specialize in providing high-speed internet services, especially catering to businesses in remote and hard-to-reach areas, ensuring you're always connected.

4

## Data Safety and Recovery

Safeguard your business against data loss with our comprehensive backup and recovery services. We help you plan for emergencies and implement robust data backup systems, ensuring your business's resilience.

5

## Cloud and Communication Services

Enhance collaboration and productivity with our cloud-based communication tools. We offer solutions like Microsoft Teams and SharePoint for seamless collaboration, along with secure cloud data storage and email hosting.

6

## Web Services

Establish and maintain a strong online presence with our web services. From domain registration to web hosting, we manage all aspects of your online identity, ensuring a robust and secure digital footprint.

7

## Custom Tech Solutions

Recognizing the diverse needs of different industries, we provide bespoke tech solutions. Whether you're in the legal, engineering, or tourism sector, we tailor our IT services to meet your specific requirements.

## How We Work with You

Our flexible service engagement models are designed to fit your business's unique needs and operational style.

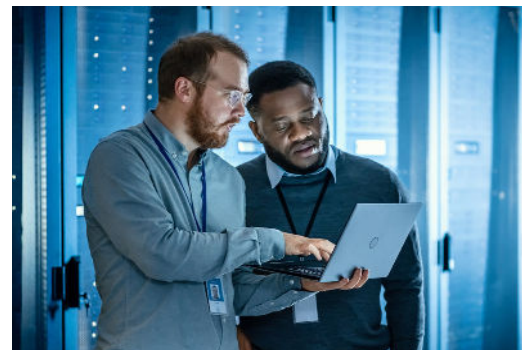


## Managed IT Services

Experience peace of mind with our comprehensive IT management. We handle all aspects of your IT infrastructure, allowing you to focus on growing your business.

## Pre-paid Support Hours

Ideal for businesses that require flexible IT support. Purchase hours in advance and use them as needed for any IT challenges that arise.



## Support for Internal IT Teams

Enhance your in-house IT capabilities with our expert support. We provide additional resources and specialized expertise to complement your team's efforts.

# Infrastructure Management and Security

The backbone of your business operations, your IT infrastructure and security, are in capable hands with us.



## Server Solutions and Maintenance

We ensure your server hardware is always up and running efficiently, minimizing downtime and maximizing performance.

## Email and Endpoint Security

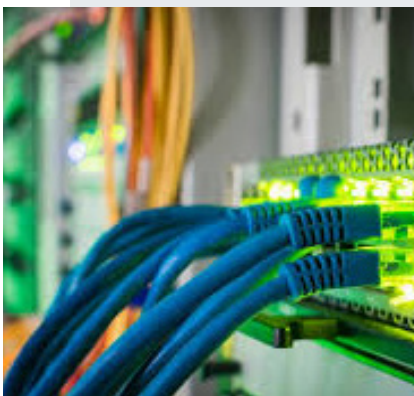
Protect your communication channels and network endpoints from cyber threats with our robust security solutions.

## IT Security Training and Penetration Testing

Empower your team with knowledge on security best practices, and rest assured with our rigorous testing of your system's defenses.

# Business Connectivity Solutions

In the digital world, seamless connectivity is key to business success. We offer tailored solutions to keep you connected.



## Business Grade Internet Options

From high-speed fiber to wireless solutions, we provide a range of internet services to meet your business needs.

## Mobile Data Services

Ensure your team stays connected on the move with our reliable mobile data solutions.

# Backup and Cloud Solutions

Secure your business continuity with our advanced backup and cloud solutions.



## Disaster Recovery Planning

We develop comprehensive strategies to ensure your business can quickly recover from any unforeseen event.

## Cloud Backup Services

Utilize our secure and reliable cloud-based backup services to safeguard your important data.

# Unified Communication Solutions

Streamline your communication systems with our advanced solutions, enhancing both internal and external communications.



## Modern Phone and Video Conferencing Systems

We offer a variety of modern communication solutions, including advanced phone systems and video conferencing tools like Zoom and Microsoft Teams, to keep your team connected and productive.

# Getting Started with Our Services

Embarking on your IT journey with us is straightforward and customer-focused.



## It Starts With A Chat!

Contact us via email, phone, or through our website. Our team is ready to discuss your IT needs and how we can best support your business.

**We conduct a thorough needs assessment, followed by a detailed proposal of tailored IT solutions.**



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